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Our People, Our Culture, Our Knowledge, Our Vision

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At Heritage Millwork and Windows, our people are all about making a difference. Whether it's the look on a customer's face the first time they walk into their new kitchen, or the satisfaction a contractor has after not being too sure about wood windows, then seeing the finished product. "Simply stunning" are words often heard.

Our culture is defined by the people that work in the plant, in the office, and on the jobsite. We consider ourselves a team. Our specialty employees can spend hours making something look perfect, but it takes the finishing department to make something "pop." It is working together that defines our company, and we translate that knowledge to our customers. With every effort we put in to working together as employees, Foremen, or Managers, we like to work together with our clients. It is working together that provides the best and most successful results. We want you to be with us every step of the way, right from estimating, to order placement, to manufacturing, to delivery and installation. You make the difference.

Our skilled labourers and management team have hundreds of years in combined experience. They have all seen a lot over the years, and can be trusted when it comes to deciding on the best products and choices for you. Let us help you take your imagination, and bring it into reality.

A quality business grows to accept change. We see the glass as "half-full," and our economy is always booming. Whether we shift from new construction to the renovation market, or change to meet certain Energy Star requirements, we're always evolving. Our vision for the future is bright, and it includes everyone from Heritage Millwork and Windows, and you.

Winter is Coming!

September is here, and school is back in. It's only a matter of time before seasonal window and door maintenance is performed.

Remember to:
1) Bring your window screens inside for the winter months. Cold weather has a damaging effect on the screen material.
2) Check your weatherstrip. Make sure it is performing properly and creating a tight seal around you doors and windows. Make sure it is free of debris.
3) If there is a door between your home and garage, ensure that the self-closing hinge is operating properly, and the door shuts all of the way on its own.

Product	Lead Time
Vinyl Windows	3 weeks
Wood Windows	4 weeks
Doors	4 weeks—8 weeks
Specialty	12 weeks
Cabinets	6 weeks

Continued on next page……..

WE'RE ON THE WEB!

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"Millwork Done to YOUR Specifications"

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(Winter is Coming!)

4) Ensure ALL windows and doors close tightly.
5) Make sure your home is properly ventilated. Poor ventilation results in high humidity, and often is the cause of the myth "Sweating windows." Check to make sure all bathroom fans and hood fans are working correctly. If you have a timer, make sure the fan is operating at the most humid times of the day.
(Edit: For more info on "Sweating" windows, visit http://www.heritagemillworkandwindows.com)
6) Before it's too cold, check your wood windows and doors to see if they need to be re-finished. "Touching-up" a product can save you considerable costs and repairs in the future, and can eliminate the need to completely overhaul the finish.
7) Check around the exterior of your windows to make sure all of the windows are sealed tightly and properly. One small air leak can costs hundreds on your energy bill. Sometimes this can be noticed by swaying blinds or curtains, or cold drafts next to the leak. A water leak's potential damage can cost thousands of dollars.
8) If you find something that you're not sure of, don't hesitate to call your window supplier. They will be happy to address any of your potential needs.

If any of the listed items from page 1 or 2 are not repairable, or you are unable to perform the necessary maintenance, it may be time for new windows. Ask a professional's opinion, it might be the best thing you ever did for your home!

A few notes about "Humidity"

Do You Have a Humidity Problem?

Straight Facts About Humidity

Humidity is the amount of moisture or water vapour in the air. You, your family, and your pets produce moisture when you breathe or perspire. Even your indoor plants produce moisture. We add water vapour to indoor air through routine household activities: cooking, showering, bathing, doing laundry, and dishwashing. More moisture can enter your home from the surrounding soil through a basement or crawl space.

When is Humidity a Problem?

We need humidity for our comfort and health. But too much or too little humidity can produce a host of difficulties for householders. Some of the problems are no more than nuisances; others could be far more serious. Many are familiar to Canadians, often occurring during the heating season when it is very cold outside, our windows are closed, and indoor air circulation and ventilation are reduced.

	Too much humidity	Too little humidity
Typical Symptoms	Condensation on windows	Chapped skin and lips
Typical Symptoms	Wet stains on walls and ceilings	Scratchy nose and throat
Typical Symptoms	Moldy bathroom	Breathing problems
Typical Symptoms	Musty smells	Static and sparks
Typical Symptoms	Allergic reactions	Problems with electronic equipment
Long-Term Effects	Damage to the house and its contents	Continuing discomfort
Long-Term Effects	Ongoing allergies	Damage to furniture and other items
Long-Term Effects	Other health problems	

Recommended humidity is between 30% and 50%
Courtesy: Canada Mortgage and Housing Corporation