



**The Importance of Quality Window Installation**

Due to the types of windows as well as the differences in window quality and fenestration materials, proper window installation is an expansive, varied, and detailed topic. For example, ASTM E 2112-01: Standard Practice for Installation of Exterior Windows, Doors and Skylights is an 83 page document. The introduction devotes two paragraphs in specifying rainwater leakage as the most important factor in window performance. To quote the text, "...this practice places greater emphasis on preventing or limiting rainwater leakage than on any other single performance characteristic." An article appearing in the April 2002 edition of Window & Door cites that eight to nine out of ten windows are improperly installed. Window leakage is the major culprit. Though it is difficult to make all-encompassing generalizations, these can be said to hold true:

- 1) A window unit is only as good as its installation. Poor installation equals assured failure.
- 2) The better the unit and the installation components, the better the performance, the protection from leakage and the durability of the unit.
- 3) The U-value of a window is dependant on the insulation of the shim space.

**Ask Heritage Millwork about our Certified Window Installers!**

Source: Fomo Products Inc.

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**Spring Has Sprung So Get Pre-Hung!**

For a limited time Heritage Millwork and Windows is offering brand new complete pre-hung door packages at bargain bin prices. These premium products feature Lynden Hollow Core moulded doors, 4-9/16" Ultra Lite Jambs, 3 satin zinc hinges and are available in two styles. These doors are available at this bargain price for a limited time only and on a first come first serve basis so act now and contact a Heritage Millwork and Windows sales representative to save! Complete doors starting at \$94.50!

Product	Lead Time
Vinyl Windows	3 weeks
Wood Windows	8 weeks
Doors (Metal/Fiberglass—wood)	4 weeks—8 weeks
Specialty	12 weeks
Cabinets	6 weeks

**WE'RE ON THE WEB!**

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HERITAGE MILLWORK  
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*"Millwork Done to YOUR Specifications"*

## **Project Highlights**

### **Las Ventanas Condominiums**

#### **Osoyoos, B.C.**

Heritage Millwork and Windows recently completed work in Osoyoos at Las Ventanas Condominium development. 11 deluxe beach-front condos, with stunning views and 9' ceilings. Heritage Millwork supplied windows, doors and the kitchen and bathroom cabinets. For more stunning photos of this magnificent project on the beach, visit <http://www.heritagemillworkandwindows.com>

## **Project Highlights** **Pineview Estates, Penticton, B.C.**



Heritage Millwork and Windows has done a TON of work in Pineview Estates. From supplying the windows and doors, to all of the kitchen cabinetry and bathroom vanities, Heritage Millwork and Windows has placed their staple on this small community for years to come. Fantastic views, custom cabinetry, and energy star windows and doors make these homes first in their class! This 39 lot strata subdivision is largely sold out, thanks in part to the excellent work by Heritage Millwork and Windows.

These are just some of the upcoming newsletter features you can expect in the coming months. We have some extensive projects on the go in the Okanagan and beyond. We look forward to adding more photos to our website gallery. If you are interested in seeing more of our work, visit <http://www.heritagemillworkandwindows.com> for more beautiful images.

***Proudly Providing "Millwork Done to YOUR Specifications" for  
Over 25 Years!***

